



Field SOP Changes to Improve Performance

NetOps X

4 November 2019

Session facilitator: Brian Shiro (bshiro@usgs.gov)

Overview

- **3 parts to the session title:
Field SOPs + Changes + Improve Performance**
- **I interpret this to mean how to use field standard operating procedures (SOPs) as a tool to improve consistency of station performance, taking corrective action when needed.**

Questions/topics posed to the NetOps group

- Field checklists, best practices, or other information related to how you install and maintain stations that perform well.
- How do you ensure consistency over time and with staff changes?
- How do you manage information like field notes, photos, etc.?
- What State of Health tools do you use, and how does it inform field visits?
- Do you leverage tools like MUSTANG to monitor station performance, and if so how?
- If you see a poorly performing station, how do you address it?

PNSN

Left:
Siting
Checklist

Right:
Install
Checklist



Tech Date /m /d /y Station

Type of site: SM BB SP Free Field , Repeater , Name of site

GPS - Elv

Address: Zip

Contact type: Land owner , Site Manager , Network , Associate , Other

Name

Phone () , ()

Contact type: Land owner , Site Manager , Network , Associate , Other

Name

Phone () , ()

Location type: first floor , outside main structure , garage Basement , house , fire station , Gov building , Grass field , Cattle field , Forested Simi Arid , Forest , Wall Mount , Roof Mount , Tower Mount , School , Slab , Plantation Closet

Noise Sources: AC pump , Fan , Rd Children , Water , Plane , Wind , Power generation , Doors , Plumbing , N/A

Distance to Nearest Rd GPS cable distance ,

Power options: Solar , Outdoor AC , Indoor AC , Alternate , UPS , Gen

Communications options: Cell , WAN Fiber , WAN Copper , LAN , Radio UHF Radio VHF , Satellite , Alternate

Antenna mounting options: Roof Mount , Pole mount , Rohn mount , Indoor mount ,

Enclosure Mounting options: Wall , Floor , Closet , Concrete , Wood , Metal

MOA finished yes , no

Photos?

SITE LAYOUT:

sitting

Tech Date /m /d /y Station

Type of installation: IndoorPWD , OutdoorPWD , Solar , SwingSet , Desert 3ch , 4ch , 6ch , Vault , PostHole , Slab , 202020 , 202012 , Repeater , Feefield , Building , Basement , Post hole , Other

GPS - elv ft m

Access Notes:

Battery type start:# AGM , SLA , GEL 35amphour , 100amphour

Battery system Voltage: V, Solar Series , Solar Parallel

Solar system Voltage: V, Batt Series , Batt Parallel

Solar Controller type start MPPT , PWM , Other , n/a , Model

Solar Panel: start Model , Watts ea W, Voltage ea V

Surge protection: Type , # , Type , #

XCVR type: start

Antenna sys start yagi # whip # , Dish , LMR400 LMR195 RG58 RG11

Antenna Gain , Antenna Gain , Antenna models

Antenna azimuth deg, Antenna azimuth deg

Digitizer type, s/n start ,

Sensor type, s/n start

Sensor type, s/n start

Sensor SM offsets X Y Z BB X Y Z

Sensor SM offsets X Y Z BB X Y Z

Karl Hagel

PNSN

Left:
Maintenance
Checklist

Right:
Reminder
Checklist



Tech Date Station
PROB: Network Radio Power Landowner Access Maintenance Unknown
Removal VCO Antenna Check up Battery Digitizer Sensor Water
Access condition: good medium bad failure to access, Gate: yes no key
GPS
Voltage start Solar, Battery, Output
Voltage end Solar, Battery, Output
Battery type start: AGM, SLA, GEL 35amphour, 100amphour, #
Solar Controller type start MPPT, PWM, Other, n/a, Model
Solar Panel: start Model end Model
XCVR type: start end
Antenna sys start yagi # whip # Dish LMR400 LMR195 RG58 RG11
Antenna Type:
Digitizer type, s/n start end
GPS Last lock Time
Sensor type, s/n start gain end gain
Sensor type, s/n start gain end gain
Sensor SM offsets X Y Z BB X Y Z
Sensor SM offsets X Y Z BB X Y Z
External IP Internal IP Digitizer Comms
IP Mask Gate
External IP Internal IP Digitizer Comms
IP Mask Gate

Tech Date Station
Maintenance:
PROB: Network Radio Power Landowner Access Maintenance Unknown
Removal VCO Antenna Check up Battery Digitizer Sensor Water
Access condition: good medium bad failure to access, Gate: yes no key
GPS
Voltage start Solar, Battery, Output
Battery type start: AGM, SLA, GEL 35amphour, 100amphour, #
Solar Controller type start MPPT, PWM, Other, n/a, Model
XCVR type: start end
Antenna Type:
Digitizer type, s/n start end
Sensor type, s/n start gain end gain
Sensor SM offsets X Y Z BB X Y Z
IP Address
Installation:
Type of installation: IndoorPWD, OutdoorPWD, Solar, SwingSet, Desert
3ch, 4ch, 6ch, Vault, PostHole, Slab, 202020, 202012, Repeater,
Feefield, Building, Basement, Post hole, Other
GPS
Battery type start:# AGM, SLA, GEL 35amphour, 100amphour
Battery system Voltage: V, Solar Series, Solar Parallel
Solar system Voltage: V, Batt Series, Batt Parallel
Solar Controller type start MPPT, PWM, Other, n/a, Model
Solar Panel: start Model, Watts ea W, Voltage ea V
Surge protection: Type, #, Type, #
XCVR type: start
Antenna sys start vagi # whip #, Dish, LMR400 LMR195 RG58 RG11
Antenna Gain, Antenna Gain, Antenna models
Antenna azimuth deg, Antenna azimuth deg
Digitizer type, s/n start
Sensor type, s/n start
Sensor SM offsets
Sitting
Type of site: SM, BB, SP, Free Field, Repeater, Name of site
GPS
Name, Contact type, Phone, cell, office
Location type: First floor, basement, outbuilding, outdoor, indoor, residential garage.
Noise Sources: AC pump, Fan, Rd, Children, Water, Plane, Wind,
Power generation, Doors, Plumbing, N/A
Distance to Nearest Rd GPS cable distance
Power options: Solar, Outdoor AC, Indoor AC, Alternate, UPS, Gen
Communications options: Cell, WAN Fiber, WAN Copper, LAN, Radio UHF
Radio VHF, Satellite, Alternate /Antenna Mount options.
MOA finished yes, no
Photos?
Karl Hagel

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- **Site assessment rubric to grade sites in 4 categories and come up with a list of prioritized maintenance needed.**

Power

* Is the battery bank above warning level 100% of the year?

If no: Automatic F: Has the site's power worked consistently since last field visit?

Are the batteries less than 10 years old?

Are the power components within end-of-life limits?

Are the power components up to our current standard?

* = 2 point question

** = 3 point question

Otherwise:

Yes = 1 point,

No = 0 points

5 points = A, 4 points = B, 3 points = C, 2 points = D, ≤ 1 point = F

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- **Site assessment rubric to grade sites in 4 categories and come up with a list of prioritized maintenance needed.**

Telemetry

* Are Nagios telemetry data charts maintaining 100% above warning level?

If no: Automatic F: Is the site staying online more than the minimum allowed percentage?

Is the 3-month average data latency within acceptable ShakeAlert standards?

Are all telemetry devices within end-of-life limits?

Do no higher quality telemetry types exist for this site?

* = 2 point question

** = 3 point question

Otherwise:

Yes = 1 point,

No = 0 points

5 points = A, 4 points = B, 3 points = C, 2 points = D, ≤ 1 point = F

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- Site assessment rubric to grade sites in 4 categories and come up with a list of prioritized maintenance needed.

Seismic Instrumentation

** Are the sensors providing high-quality data?

Are the sensors and digitizer within end-of-life limits?

Is the digitizer operating nominally?

* = 2 point question

** = 3 point question

Otherwise:

Yes = 1 point,

No = 0 points

5 points = A, 4 points = B, 3 points = C, 2 points = D, ≤ 1 point = F

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- **Site assessment rubric to grade sites in 4 categories and come up with a list of prioritized maintenance needed.**

Site Infrastructure

** Is the landowner still happy with the site?

If no: Automatic F: Is the host not making any change requests to the site's layout or infrastructure?

Are there no major known issues with site components?

Are there no open tickets for site infrastructure?

Is the site infrastructure up to our current standard?

* = 2 point question

** = 3 point question

Otherwise:

Yes = 1 point,

No = 0 points

5 points = A, 4 points = B, 3 points = C, 2 points = D, ≤ 1 point = F

Other input from the room

- Prioritize what must be recorded on site (vs. access remotely)
- Staging checklists, fill in the blank logs/checklists
- Include past metrics in your lists to have in the field, also what needs to happen next time
- Writing in field inconvenient – need an app that integrates photos
- Backup information as soon as you can (don't rely on memory)
- Pass on knowledge, collect documentation in a wiki
- How to manage photos, link into SIS

Other input from the room (cont.)

- The “last mile” telemetry problem diagnosing, checking in with the people in office
- Text message “virtual Mike” at Caltech/SCSN – automatic reply back to the tech in the field (Igor’s code)
- Caltech also has bandwidth test scripts, run ~daily
- SIS realtime waveform feature, can even do stomp test (need internet)
- Latency/telemetry – troubleshoot in the field to a point (ping)
- Data quality itself – takes experience

Summary and Conclusions